

LEADERSHIP

AT THE RIDGE

Creative Arts – Team Lead Module 3 – Providing Feedback

Core Competency 3

Model humility by providing and receiving feedback gracefully.

Objective

The skill of providing both positive and/or constructive feedback has the power to transform relationships in our work, friendships, family and ministry. A lack of feedback is a dangerous thing. It can cause fear and suspicion and can cause people and teams to plateau and grow stagnant. Feedback has the power to grow and develop people, teams and ultimately the mission of the Ridge. We strive to always get better at creating environments where both the church and unchurched can grow in their faith and this relies on a culture of feedback. Humility is the cornerstone of receiving and providing feedback and is a crucial part of our walk with Jesus. After all, pride is the original sin!

Assignments Overview

Assignment 1 | Watch both videos and answer the questions below

Assignment 2 | Read Luke 6:45 and Ephesians 4:29 and answer the questions below

Assignment 3 | Read Culture of Feedback & Receiving Feedback How to have tough conversations with church volunteers and answer the questions below

Assignment 1

Watch both videos and answer the questions below:

Part 1 (5 minutes)

<https://www.youtube.com/watch?v=JrgUtluhbFM>

Part 2 (15 minutes)

<https://www.youtube.com/watch?v=28N2p3smEsw>

Questions

1. Do you think it is harder to give or receive feedback? Why?

2. What were your two biggest takeaways from these videos?
3. In your opinion, what were the top five characteristics to giving great feedback from the video?
4. Describe a situation where you gave or received feedback.
5. What should have been done differently in light of the above videos?
6. Where do you see an opportunity to begin implementing this in your life?

Assignment 2

Reflect on Luke 6:45 and Ephesians 4:29 and answer the questions below:

Luke 6:45 - The good person out of the good treasure of his heart produces good, and the evil person out of his evil treasure produces evil, for out of the abundance of the heart his mouth speaks.

Ephesians 4:29 - Do not let any unwholesome talk come out of your mouths, but only what is helpful for building others up according to their needs, that it may benefit those who listen

Questions

1. What stands out most to you about these verses?
2. What does, "out of the abundance of the heart his mouth speaks," mean to you?
3. How do you feel this verse ties in with the idea of providing feedback?
4. Why do you think God places so much emphasis on the condition of our hearts?
5. Why do think humility is important when giving feedback?
6. Why do you think words are important to God?

Assignment 3

Reflect on [this reading](#) and answer the questions:

Questions

1. Why do you think a culture of feedback is important?
2. How is a culture of feedback created?
3. What would you consider your top strength and top weakness/area to improve?
4. How open are you to constructive feedback?
 - o Would the people in your life agree with you? (spouse, friends, family, team)
 - o How do you respond when people provide you with feedback?
5. Describe one take away from each of the articles
6. What surprised you from these articles?
7. Was there anything you disagreed with?

Leadership Takeaways

What are at least two LEADERSHIP TAKEAWAYS from this module? Be prepared to discuss with your group.

- 1.
- 2.